

# Port Transportation Association

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GCT Canada  
1285 Franklin St.  
Vancouver, BC V6A 1J9

April 20, 2020

RE: GCT System: Additional Clarification Request

To Whom It May Concern,

The Port Transportation Association would like to follow on our previous letter sent on April 13, 2020, as after being copied in to some email communications this week have come across an additional two concerns we hope you will be able to address and clarify.

The first concern is what happens when the last free day lands on a union meeting day. With a shortened day and a reduced number of reservations available being beyond the control of TLS system users, what happens to the Last Free Day (LFD) of containers? Can companies contact customer service to request a LFD extension for applicable containers, as rather than three full days they are only being provided with two and a half?

The second concern surrounds containers that arrive on Saturdays. These containers free days land on Monday, Tuesday and Wednesday of the subsequent week, however reservations for these days open prior to the containers' Saturday arrival. In many cases, Monday through Wednesday reservations have already been booked leaving companies unable to book a reservation during the free days resulting demurrage and shipping line fees.

Although our member was told by customer service "everyone has an equal opportunity to book", in the case of weekend releases, that appears not to be the case. We would like clarification as to the best practice for making reservations for containers released on Saturdays, or perhaps even a change to the LFD for these containers to ensure that companies do in fact have an equal opportunity to pick up containers without ensuing extra charges.

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*For transparency and industry purposes, the PTA intends to distribute all content and post all meaningful dialogue on our website, to be viewed by both industry and the public.*

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Again, the PTA offers to assist by providing additional information in order to gain clarity on these issues and the determine the best practices to improve the ease of use at your terminals. We look forward to sharing your response with our members.

Sincerely,

Port Transportation Association